



Memphis Area Legal Services, Inc.

Serving the Tennessee Counties of Shelby, Fayette, Lauderdale and Tipton

Harrison D. McIver, III, Esq.
Executive Director

Paul H. Morris, Esq.
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AN LSC
Funded Organization

June 24, 2008

Tillie Lacayo
Program Counsel III, OPP
Legal Services Corporation
3333 K Street, 3rd Floor
Washington, DC 20007-3522

Dear Tillie:

As requested the following represents **Factual Corrections and Additions** to LSC's Quality Report and letter accompanying same dated June 4, 2008. We ask that the report reflect such corrections and additions. Thank you for this giving us this opportunity.

Page 1 – Overview of Program and Service Area

MALS was chartered in 1970, two years after a group of 30 members of the legal profession founded the Neighborhood Legal Aid Project in 1968, to provide legal services to the poor in Memphis. We credited them as founders because they broke through the barriers and overcame opposition in the legal community. While your statement may not be technically correct, it is effectively correct.

Page 2 – Performance Area One- Criterion 1. Periodic comprehensive assessment and ongoing consideration of legal needs.

MALS substantive priority areas are family and children, housing and real property, health, consumer/utilities, income maintenance, and **individual and civil rights**.

Page 4 – PAI Director, an attorney was formerly Director of Internal Operations and PAI^a

Page 9 – 2nd Paragraph

Family/Domestic Violence – a managing attorney and two staff attorneys, not contract attorneys; Fair Housing/Housing-**four**(not three) staff attorneys; Income Maintenance/Health/Elder Law – a managing attorney, a staff attorney, two full-time paralegals and a part-time paralegal that is shared with Covington and one contract attorney. Please note that Thomas Potter is full-time but splits his time between Covington and Memphis.

^a This individual served in dual positions before the structural change. The position of PAI Director does not normally have charge of the intake unit.

Page 9 – Paragraph 3, the Director of Advocacy is listed as an attorney of record in every case filed in federal court and on appeals from state court, not necessarily every affirmative case filed in state court as well as those noted exceptions.

Page 10, Paragraph 2, second sentence:

Currently both the Consumer **and Fair Housing** units regularly consider the relationship between individual case issues and the broader issues affecting the client community.

Page 14 – 1st full paragraph

The support staff conference will more likely occur in 2009 rather than 2008 based upon our conversations with TALS.

Page 14 – Second Paragraph after Finding 13

One contract (not a couple) attorney handles TennCare eligibility cases... in foster care.

Page 15 – Finding 14

MALS has two other certified mediators who make themselves available to mediate MALS client cases. Both the General Counsel and Covington Managing Attorneys are certified mediators.

Page 16 – Leadership

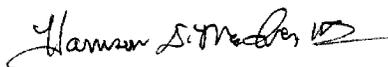
The executive director has over thirty years ... serving initially as a “Reggie”, staff attorney, managing attorney in two legal aid programs, and executive director, all in Mississippi, before working on a national level in Washington, DC as director of the now defunct Project Advisory Group a/k/a the National Organization of Legal Services Program. Subsequently, he was hired in his current position as executive director where he has served for nearly ten years. The Executive Director was also recently elected as a fellow of the Tennessee Bar Foundation and served on the Memphis Bar Association’s Board of Directors.

Page 17, Accomplishments,

While the two-year NCLC fellowship happened under my watch, I cannot take credit for it. Webb deserves it. What I do take credit for is introducing and facilitating the creation of a **Strategic Plan** and **Business Plan** concepts. Neither existed before my arrival.

Thanks again and the Executive Director’s conference was very good and afforded us as peers to network and to build more support for each other.

Sincerely,



Harrison D. McIver III
Executive Director/CEO

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